

## A Process Approach to Managed Print

**Take control of print decisions with a solution that's flexible, and easy to implement.**

Our approach to managing print environments reduces inventory stocking requirement, and IT involvement in print related issues by 60-80%. This process approach will virtually eliminate transaction costs, improve device performance and utilization, and extend equipment life cycles, all while improving end-user uptime. And best of all, our services are free to you!

### Program Features include:

- **Remote Management of Print Devices** - You pick the service alerts you wish us to manage on your behalf.
- **Complete Asset Tracking of All Devices** - Full access to view your print devices and locations in real time.
- **Web based Service Request Capabilities** - Request services on line with complete tracking of service status.
- **On-line Service History Reports** - Access to full history of all services performed.
- **Device Utilization Reporting** - See which devices are being over and under utilized during any date range.
- **Pages Printed Data on all Print Devices** - At a glance view all pages printed by device, model, or location.

### Let us walk you through the ease of the implementation process!

We make it simple for you to deploy our remote print management process; you make the decision and we do the work.

- **No Set-Up Fees** - Customer is not subject to any initial fees for implementation.
- **No Monthly Minimum Fees** - Fees only apply to any actual print device services rendered.
- **Full Service Control** - All tickets (Toner or Services) are scheduled according to your federal agencies policies and rules.
- **Centralized Dispatching** – All facilitated service requests are dispatched according to customer requirements.
- **National Service Network** – Our Service Network can fulfill your local or national print device needs.



### Let's explore available engagement options that can positively impact your print management needs!

- Supports print device needs while streamlining business processes.
- Shifts responsibility & accountability of print environment performance.
- Reduces inefficiencies through automation of manual processes.
- Provides a detailed understanding of all related print costs.
- Reduces new equipment acquisition costs.
- Eliminates inventory-carrying costs.
- Makes print costs fixed and budgetable.
- Reduces your total cost of ownership.

**We measure success through Savings and Efficiency!**

